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2009 WAVE Award Recipients

Best Onboard Dining

Insignia
Oceania Cruises

Best Spa Facility, Cruise

Freedom of the Seas
Royal Caribbean International

Best Onboard Children's Program

Disney Cruise Line

Best Line for River Cruising

Viking River Cruises

Best New Ship (Ocean-going)

Eurodam
Holland America Line

Best New Ship (River Cruise)

Avalon Scenery
Avalon Waterways

Cruise Line with the Highest Client Satisfaction

Celebrity Cruises

Cruise Line with the Highest Client Satisfaction

Regent Seven Seas Cruises

Best Travel Agent Support, Cruise

Royal Caribbean International

Best Travel Agent Support, River Cruise

Viking River Cruises

Best Travel Agent Incentive Program, Cruise Line

Princess Cruises

Best Resort for Families, Mexico

Dreams Cancun Resort & Spa

Best Resort for Families, Hawaii

Hilton Waikoloa Village

Best Resort for Families, Caribbean

Beaches Turks & Caicos

Best Resort Spa, Mexico

Royal Hideaway Spa
at Royal Hideaway Playacar

Best New Property or Major Renovation, Mexico

Hotel Riu Palace Pacifico

Best New Property or Major Renovation, Hawaii

Wailea Beach Marriott
Resort & Spa

Best New Property or Major Renovation, Caribbean

Iberostar Rose Hall Suites

Best Travel Agent Support, Hotel

Starwood Hotels & Resorts Worldwide

Best Travel Agent Incentive Program, Hotel

Marriott International

Best Tour Operator

Globus Family of Brands

Best Tour Operator, Africa

Abercrombie & Kent

Best Tour Operator, Middle East

Isramworld

Best Tour Operator, Hawaii
Pleasant Holidays

Best Tour Operator, Mexico
Apple Vacations

Best Tour Operator, Asia
Pacific Delight Tours

Best Tour Operator, Europe
Tauck World Discovery

Best Tour Operator, Australia/New Zealand/South Pacific
Qantas Vacations

Most Knowledgeable Reservations Staff
Classic Vacations

Best Travel Agent Support, Tour Operator
Pleasant Holidays

Best Airline, Domestic
Continental

Best Airline, International
Singapore Airlines

Best Travel Agent Support, Car Rental
Hertz

Favorite Weekend Destination to Sell
Disneyland Resort, Anaheim

Best Destination for a Beach Vacation, Mexico
Riviera Maya

Best Destination for a Beach Vacation, Caribbean
Jamaica

Best Country for Cultural Travel, Asia
China

Best Family Destination, Europe
Ireland

Best Vacation Value, Europe
Spain

Best Luxury Resort in the Western US
Four Seasons Resort Hualalai

Favorite Individual Sales Rep Recipients

Favorite Individual Hotel Sales Representative
Diane Fraser
Aston Hotels & Resorts

Favorite Individual Cruise Line Sales Representative
Lori Goldspiel
Royal Caribbean International

Favorite Individual Tour Operator Sales Representative
Cheryl Breen
Classic Vacations

International Tourist Board
Providing the Best Travel Agent Support
Jamaica Tourist Board

TravelAge West 2009 Trendsetter Award Recipients

Best Group Booking Sales Effort
Winner
Jason Coleman, Jason Coleman, Inc.

Runner-up
Sharon Kay Howell, Travel Masters

Best Community Service Effort

Winner

Denise Emory, Cruise & Tour Escapes

Runner-Up

Marc Kassouf, Pride Travel

Best One-Time Sales Event

Winner

Michael Ginsburg, Michaels Travel Centre, Inc.

Runner-Up

Roberta Christman, AAA Northern CA, NV, UT

Best Agency Advertising Campaign

Winner

All-Travel.com

Runner-Up

InSightCruises.com

Best Employee Recruitment/Education Program

Winner

Paula Mitchell Manning, Call Lynn 2 Travel

Runner-Up

Dianne Tuttle, Academy Cruises & Tours/Academy Travel School